|  |  |  |
| --- | --- | --- |
| Person | Said | Timestamp |
| interviewer | **how is the workflow going?** | 12-10-22 |
| Cashier | I would say its going alright, not great not bad. It could definitely be better though. I normally just shout it out or write it down quickly and give it to Luigi, it normally goes well but sometimes it gets too hectic so he couldn’t hear me or cant read my notes. |  |
| interviewer | **what would you say the main problem is?** |  |
| Cashier | I think the main problem is when the restaurant is doing really well and it gets crowdy, we lose the overview and forget some stuff. Because of that we would sometimes get complaints about a cold pizza. |  |
| interviewer | **what do you want to see improved?** |  |
| Cashier | I think the biggest improvement needs to be communication between me and the kitchen. It needs to be more efficient and quicker. |  |
| interviewer | **what kind of information you would like to see if we implement a program?** |  |
| Cashier | I would like to see an order number, so I will get a decent overview of who ordered what. |  |
| interviewer | **is there anything you would like to add to the interview?** |  |
| Cashier | No I think we’re good. I’m definitely happy and content with the current situation of the project. And if you need any information about the pizzeria, I would be more than glad to be of help. |  |

Interview Cashier group 8-4

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